



# TRANSPORTATION SERVICES

*SERVING TODAY... PRESERVING TOMORROW*

## Mission

We provide innovative and sustainable transportation solutions that facilitate the educational, research, cultural, and service missions of the University.

## Vision

We will be the provider of choice for our customers and a model of excellence for our industry.

QUALITY – DELIVERY – COST

Eliminate Administrative Burden

Enhance Customer/Stakeholder Experience

Reduce Cost / Increase Revenue

- **Deliver a Campus Ready for Business Each Day**
- **Provide Quality Spaces and Places**

- **Be Easy to Do Business With**

- **Deliver Cost-Effective Services**

DELIVERING RESULTS

CUSTOMERS

FINANCIAL MANAGEMENT

SAFETY – MORALE

Build Capacity

Embrace Innovation

- **Hire, Train, and Develop for Excellence**
- **Create a Safe and Injury Free Environment**
- **Recognize and Celebrate Individual and Team Contributions**

- **Engage all Staff in Continuous Improvement**
- **Champion Environmental Stewardship**

ENABLING ACTIONS

LEARNING AND GROWTH

INTERNAL PROCESS

GUIDING PRINCIPLES

Respect Every Individual

Create Constancy of Purpose

Lead with Humility

Assure Quality at the Source

Create Value for the Customer

FOUNDATIONAL VALUES

TRUSTWORTHINESS – CITIZENSHIP – RESPECT – RESPONSIBILITY – FAIRNESS – CARING