Transportation Services Strategy 2014

Mission
We provide innovative and sustainable transportation solutions that facilitate the educational, research, cultural, and service missions of the University.

Vision
We provide innovative and sustainable transportation solutions that facilitate the educational, research, cultural, and service missions of the University.

GUIDING PRINCIPLES
Respect every individual
Lead with humility
Create constancy of purpose
Assure quality at the source
Create value for customer

Serving today . . . preserving tomorrow.

Build Capacity
L1 Train and develop for excellence
L2 Practice safety
L3 Recognize and celebrate individual and team contributions

Embrace Innovation
I1 Engage all staff in continuous improvement
I2 Manage by facts and strategy

Enhance Customer/Stakeholder Experience
C1 Enhance service delivery
C2 Champion environmental stewardship
C3 Deliver a campus ready for business each day
C4 Provide quality campus spaces and places

Eliminate Administrative Burden
C5 Communicate effectively
C6 Be easy to do business with

Reduce Cost/Increase Revenue
F1 Deliver cost-effective services
F2 Leverage resources

Learning and Growth

Internal Processes

Safety • Morale