MESSAGE FROM CHARLES KENNEDY

As we welcome a new year full of hopes and possibilities, I want to tell all of you how much the Facilities Services leadership team and I value your contributions and commitment. The following pages of this newsletter highlight the many accomplishments, achievements and rewards that you have earned in 2014. This edition of the FS Employee Newsletter is dedicated to you, the employees of Facilities Services.

I ask that you always remember the impact that you have on students, faculty and staff to enhance our values as an institution. We are committed in the new year to continue improving on our service delivery by:

Delivering a Campus Ready for Business Each Day.
FS has made a commitment to provide operational infrastructure and ensure our buildings are ready for business 24 hours a day, seven days a week and 365 days a year. We strive to continuously enhance our services and to be prepared for any contingency that comes our way.

Providing Quality Spaces and Places.
FS will continue to improve the aesthetics, function and quantity of high-quality spaces and places on campus to support world class research, patient care and educational excellence.

We are proud of our role as a strategically purposed organization on this award winning campus. Thank you and I look forward to another award-winning and rewarding year for all of us.

A PEEK BEHIND THE CURTAIN

As so many have noticed, the FS Employee newsletter has taken on a brand new attitude! I would like to thank Alicia Halberg for her creativity in graphics layout, photography and unique writing style about the employee experience. Alicia has brought a breath of fresh air to the publication. To quote Transportation Services Operations Manager Mariann Woodland:

“I opened the FS Newsletter today—MY GOODNESS GRACIOUS—you have spiffed that thing up royally! The look and style makes the words come to life!! Your vivid photos, bright beautiful color and of course your sense of humor (i.e. Decembrrrr!). Honestly, I used to pick and choose what I read in there but now I read every word!”

Also my appreciation goes to Anne Marie Marshall who is one of FES’s most talented proof readers and provides a keen eye; putting finishing touches on each newsletter.

Lastly, but certainly not least is Donna Schmidt who has supervised the newsletter for the past six years and maintained its purpose and integrity to the highest FS standards.

Thank you one and all for a great team effort!

—Patti Colaizzo

FACILITIES SERVICES
2015 ALL-STAFF MEETING
Wednesday, January 14
10 a.m. to noon
HUB Ballroom
2014 ALL-STAFF MEETING

Facilities Services held its annual all-hands meeting on January 23, 2014 in the HUB Ballroom.

DISTINGUISHED STAFF NOMINEES

At the 2014 FS All-Staff Meeting, Charles Kennedy revealed the 2014 FS distinguished staff award nominees. The award honors staff members who bring excellence and innovation to their work every day. Staff members are nominated by their peers and chosen by a committee composed of faculty and staff from across the University.

The 2014 nominees included:

Bahelebi Medhane (above, left), Custodian for Building Services.

Ed McKinley (above, center), the Maintenance Mechanic Lead of Shop 54 Finish Carpentry for Facilities Maintenance & Construction.

Brandon Karlson (above, right), Senior Computer Specialist for Finance and Business Services.

LEAN LAUNCH

PARKING FACILITIES SIGNAGE

FEBRUARY 19, 2014

Team members Brian Ho, Russell Cheek, Cameron Schlegal, Patrick Johnson, Ghebrealif Asefa, Sara Brydges and Alicia Halberg, all of Transportation Services, worked on standardizing signs across campus. This included both sign placement, process and designs.

12TH MAN FEVER STRIKES CAMPUS

Grounds Maintenance hung a 12 banner on the side of Allen, and CE&O’s UW Tower team displays lights in the shape of a 12. When the Seahawks won Super Bowl XLVIII, campus, along with the rest of Seattle, went wild with pride.
SPRING

TRANSPORTATION SERVICES ORGANIZATION OF THE YEAR

In June, at its annual conference, the International Parking Institute awarded UW Transportation Services as 2014 Parking Organization of the Year and Director Josh Kavanagh as the 2014 James M. Hunnicutt, CAPP, Parking Professional of the Year.

With more than 1,100 organizational and 5,000 individual members, the International Parking Institute represents many of the largest and most advanced transportation programs at universities, cities, medical centers, and hospitals, as well as private parking and transportation operators all around the world.

IPI cited UW's focus on sustainability, efficiencies and customer service as reasons for its recognition. IPI says the program's success is the result of lean management and UW's exceptional ability to operate effectively, covering the needs of a city within a city.

Eight Transportation Services staff members represented a variety of TS workgroups at the IPI conference in Dallas, Texas in June, including (from left to right) Darryl Morris, Austin Upton, Byron Chapman, Ruth Pattison, Ari Kasapyan, Alex Phetsadakone, Josh Lewis and Ed Elliot (Ed not pictured.)

Photos from Transportation Services

Transportation Services Director Josh Kavanagh and IPI Executive Director Shawn Conrad enjoy some Texas-style barbecue and sunshine at the TS IPI recognition picnic on July 28, 2014.

LEAN LAUNCHES

T-WING TEAM CLEAN
APRIL 4, 2014
Team members Letay Gerezgher, Waltengus Talema, Habti Tesma, Sin Chhay, Reno Zeta and Farm Saelee, all of Building Services, 55d their workspace.

MICROFIBER FLAT MOPS
APRIL 8, 2014
Team members Christine Lucier, Rasonda Settles, Andre Vasquez, Yang Sook Choe, Luz Campbell, Mario Marin, Elizabeth Velasco, David Neff, Beyene Bebrezgher, Aljune Deleon and William Hargrove, all of Building Services, led this process to change campus over to microfiber flat mops and manage how they are used.

EVENT PARKING
APRIL 24, 2014
Team members Elizabeth Berridge, Brent Curtis, Ruth Pattison, Rachel Spencer and Nancy Wen, all of Transportation Services, launched this team to revamp how event parking operates on campus.
SUMMER

DUCKLING RESCUE OPS

Guest post by Dale Baxmann

A passerby noticed a mother duck pacing back and forth across a catch basin near the Hec Edmundson Bridge, at Snohomish Lane and Mason Road. Apparently her little ducklings fell into the storm drain and could not get out.

The passerby contacted Campus Engineering and Operations’ Facilities Operations Maintenance Specialist (FOMS) team, and Mark Miller, who, along with UWPD, responded and rescued all nine of the little peepers, reuniting the family. The mama duck waited patiently across the street in the grass along Mason Road until she was reunited with her chicks.
FALL

LEARN LAUNCHES

SUZIALO LIBRARY TEAM CLEAN
JUNE 27, 2014
Team members John Rodgers, Mary Agard, 
Frewomni Abrahm, Jung Hee Jung, Hiwot 
Gebre-Egzaibher, Muang Saepharn, Elsa 
Araya, Nai Saeparn and Hiewt Hidru, all of 
Building Services, SSD their workplace.

UW TOWER EVENTS
AUGUST 13, 2014
Team members Troy Swanson, Scott Bybee, 
Rachael Frost, Audrey Walker, Mike Craig, 
Lloyd Claassen, Mark Pruitt, Alfonso Escobar 
and Mike Norton, all of Campus Engineering 
& Operations, Yirgalem Tesfaldet and Shelley 
Houser, of Building Services, and Elizabeth 
Berridge, of Transportation Services, worked 
on improving processes and cutting last- 
minute changes to events in the UW Tower.

WILLIAM H. GATES TEAM CLEAN
AUGUST 15, 2014
Team members Yirgalem Tesfaldet, Semeret 
Asgada, Luz Campbell, Florence Joaquin and 
Nan McAuley, all of Building Services, SSD 
their workplace.

SCRAM: STUDENT MOVEOUT
DONATION AND RECYCLING STATIONS

Building Services’ annual Student Cleanup, Recycle and Moveout (SCRAM) event 
captures unwanted items from approximately 5,000 departing students who live in 
the residence halls.

The goal of SCRAM is to divert reusable goods from the landfill and donate those 
items, such as food, books, clothing, household items, school supplies, and 
toiletries, to charitable organizations.

At the end of spring quarter, a donation station at each residence hall includes 
instructional signs and collection containers to separate items. There is also space 
for donating large items like furniture and home theatre equipment.

Since SCRAM began 10 years ago, the program has prevented 111 tons of material 
from going to waste. The donations have gone to a wide range of charities and food 
banks, including Northwest Center and the University District Food Bank.
DISTINGUISHED STAFF AWARD WINNER:
BOBBY MEDHANE

Nomination text by Barbara “Beth” Rollinger, Lecturer, Academic Fieldwork
Coordinator, Dept of Rehab Med/Division of OT

Bahelebi “Bobby” Medhane has been our custodian for the last several years. His
sustained dedication to excellence in his job performance, his thoughtful planning in
carrying out his duties in the most effective manner and his respectful, gracious manner
make him an excellent candidate for the Distinguished Staff Award. As I approached
staff and faculty on our own floor to seek their input about Mr. Medhane the consistent
responses I received highlighted his excellent attention to details, his willingness to
go above and beyond, and his wonderful, kind, positive attitude. The eagerness of
staff who work on other floors assigned to Mr. Medhane to support this nomination is
evidence that our high regard for Mr. Medhane is shared by all with whom he works. It
is an honor to nominate him.

The excellence and consistency of Mr. Medhane's job performance speaks to his
personal integrity. He does a careful, thorough job maintaining our work area and his
behind the scenes diligence provides a base of operation for us that increases our
comfort and the professional appearance of our work area. When he is present, all
details are addressed. Our work area receives particularly heavy use, with close to 200
faculty, staff and graduate students working and learning on our floor each day. Mr.
Medhane keeps our area looking cared for and professional. We never run out of paper
supplies in the bathrooms, all the floors, including corners, are clean and garbage cans
are fastidiously emptied. Never are scraps left behind on the floor, or spots missed when dust mopping. We notice the difference when
he has a day off, or is sent to cover other areas.

Mr. Medhane goes beyond the standard cleaning schedule, making sure the floors in the classrooms are cleaned on a regular basis,
including extra sweeping, stain removal and washing of surfaces well beyond what had previously been done by other custodians
assigned to our area. Before he arrived on our floor, the carpets in our offices were vacuumed at most once per year. Now, they are done
on a regular basis.

He goes out of his way to make sure that his work has minimal impact on ours, scheduling time with noisy cleaning machines early,
before most staff members have arrived, and making sure that he has finished our floor before students begin class. Always, he is willing
to do whatever is needed and takes pride in the stellar job that he does. Besides completing the huge job of managing his regular floors, I
see him in various areas of Health Sciences, helping out in other areas as well.

His standard of excellence has been unwavering in all the time that he has worked on our floor. The integrity and dedication to excellence
Mr. Medhane applies his work increases our respect for our physical space. One might think that performing custodial duties is mundane,
however, Mr. Medhane's intelligent and thoughtful approach to his tasks is evident. He has shared with me on several occasions how he
dynamically changes his work flow to make sure he minimizes his impact of staff on his floors.

For example, he alters his usual flow on the days that he washes or vacuums the floors to make sure the noisy jobs are completed prior
to staff arrival. Typically, he completes his duties on our floor early to make sure we are ready when our students begin class. On days
that he is called upon to cover for other custodians, he still manages to do a thorough job with his usual duties. His strategies are very
thoughtful and deliberate, adding to his stellar performance of his work.

The manner in which Mr. Medhane performs his work reflects his respect and comfort working with a diverse group. He is always
willing to help out by completing extra chores, helping unlock doors when we've forgotten keys, and offering assistance as he is able.
The warmth demonstrated while he works makes everyone's day improved. He is sincerely respectful, caring and in good spirits on a
consistent basis and with all with whom he has contact. I arrive to work quite early, and often he is the only other person on the floor. It
always makes me smile to hear his whistle down the hall. He sets a positive tone for my day. He is most mindful of being unobtrusive. Mr.
Medhane is always neatly dressed, with his shirt tucked in, adding to his professionalism.

In our brief morning chats, it has become clear to me that he holds high standards regarding honesty and hard work. He treats all people
he encounters with kindness and positive regard. His positive demeanor makes our work a better place. The power of sharing a positive
attitude and dedication to excellence is remarkable. Mr. Mudhane's grace improves the entire work environment. Little things make a
profound difference and we are grateful for Mr. Mudhane's influence.
HALLOWEEN FUN AT THE UW TOWER

“I’m fortunate to work in a great organization and supported with great team members. This year, Rachael Frost turned the event planning and coordination of our staff over to Audrey Walker and Lloyd Claassen. The result was evident – a tower of smiles that went off like clockwork.

The rewards in sharing our facility and time are threefold; the joy given to the children from our neighborhood, the UW Tower employees have a little fun at work and the Facilities Services team’s display of pride in ownership, hosting an event in a building they operate and maintain. The children’s smiles and joy are contagious and gives a lift to everyone involved—I’m sure it stirs memories.

This was my 15th year sharing the facility with future Huskies and I’d like to thank the folks in the tower for taking a few minutes out of their schedules to share the special hour of fun we spent with our friends from the U-District Children’s Center. As always, the costumes were great and I’ve noticed the folks I see in costume at work increases each year.

As we made our way through the building you hear the chatter of folks talking amongst their co-workers on how spectacular the children’s costumes were. It’s great the kids have a nice warm environment with their neighbors for their dry run for the evening’s event with friends and family.”

Troy Swanson, UW Tower Facility Manager

LEAN LAUNCHES

FAITH-BASED LEAVE
SEPTEMBER 30, 2014
Team members Patti Colaiizzo, Donna Schmidt, Anne Marie Marshall, Mary Dunlap and Rachel Guidon, of Facilities Employee Services, Yang Sook Choe of Building Services, Uma Dutt of Facilities Maintenance & Construction, Anne Donegan of Campus Engineering & Operations, Kay Dumlao Doherty of Transportation Services, and Jack Nolan of Finance & Business Services worked on implementation of the state’s new faith-based leave policy.

MARY GATES HALL
OCTOBER 2, 2014
Team members Rasonda Settles, Robert Thompson, Desiderio De Castro, Lemlem Hadera and Emebet Sefara, all of Building Services, worked with partner departments to improve services and revamp processes.

JOHNSON HALL
OCTOBER 2, 2014
Team members Weini Ghebray, Elsa Gebrehiwet, Sook-Jin Lee and Christine Lucier, all of Building Services, worked with employees and departments in Johnson Hall to better serve the building and its needs.

JOSH STROOMER, MIKE KARTHER, JIM YAGER and STANLEY WITHERS, all of Facilities Maintenance & Construction, began the process of improving their workflow and becoming easy to do business with.

UTILITY REBATE TEAM
NOVEMBER 6, 2014
Team members John Wetzel, Wendy Weng, Norm Menter, Brian Emtman and Robert Gaynor, all of Finance & Business Services, set out to improve their process for tracking utility rebates from energy improvement projects across campus.

SOUTH CAMPUS CONSTRUCTION
NOVEMBER 13, 2014
Team members Al Frankenhauser, Warren Phillips, Patricia Shelby, Jeff Morrison, Carl Woods, Stephen Ingraham, Carl Leist, Tom Horne,
CENTURY OLD TECHNOLOGY: REPLACED

CAMPUS ENGINEERING AND OPERATIONS’ FIRE ALARM SHOP BRINGS CAMPUS UP TO MODERN STANDARDS

Not too long ago, to trigger a building’s fire alarm, a wheel with cams would spin, punching in a code that would transmit via telegraph to a fire alarm dispatch center. This McCulloh loop system, patented in 1882 and installed on campus in the 1930s, still had remnants in use in many campus buildings until earlier this year.

“Using this system, the McCulloh wheel would be manually rewound after each transmission,” said Ed Sedlak, of the campus fire alarm shop. “The system was intricate and fixed; it could not be adapted as building uses and fire alerts evolved over time.”

For 10 years Facilities’ fire alarm shop tried to get funding to replace this system, and it has spent five years installing a new fiber-optic fire alarm system that can transmit information in real-time. Shop 24, after five years of diligent planning, long nights and weekends, has modernized fire alarm panels and campus’ emergency alert system.

“It really is an innovative system, and we’re early adopters,” said Campus Engineering and Operations Director John Chapman. “We’ve run into all sorts of obstacles along the way, but we will always know that Facilities Services helped to pioneer this new way of keeping our campus safe.”
WINTER

PICKING UP THE PIECES
FOMS AND GROUNDS MAINTENANCE KEEP CAMPUS SAFE FROM WINTER WEATHER

Over the long Thanksgiving weekend the Seattle area found itself in a thin blanket of snow and some breezy blasts of wind. Unfortunately for one 80-year-old red oak tree on campus, and some unlucky windows on the north side of Allen Library, these gusts weren't going to breeze peacefully through the night.

The tree uprooted from Grieg Garden, smashing through Allen Library's windows and blocking a vital pathway connecting Red Square and the HUB.

"Facilities Operations Maintenance Specialists (FOMS) responded quickly to the calls from librarians at Allen," said Manager Guarrin Sakagawa.

"Looking out of the broken windows was scary," said Mike Renner. "All of the trees in that garden were moving around. I was surprised it was just the one that came down."

After assessing the building's damage, cordoning off the area and contacting Custodial Services' night team, FOMS contacted Grounds Maintenance to take care of the tree.

"[Gardener II for Grounds Maintenance] Tina Caparas came in during the Thanksgiving weekend to help out with the initial removal," said Arborist Sara Shores, of Grounds Maintenance.

EMERGENCY MANAGEMENT ACCREDITATION

In November 2014, all three Emergency Management employees attended the International Association of Emergency Managers conference in San Antonio, Texas. Plans and Training Manager Siri McLean received her Certified Emergency Managers award and accreditation.

UW Emergency Management is now the only emergency management office in Washington that is fully accredited, with 100% of staff certified as emergency managers.

TS GOES FOR THE GOLD
UNIVERSITY OF WASHINGTON RANKED AS A GOLD-LEVEL BICYCLE FRIENDLY UNIVERSITY BY NATIONAL ADVOCACY GROUP

Gold level recognition by the nation's premier bicycle advocacy organization places the University of Washington among the top campuses in the country for its work to make it easier for more students, staff and faculty to get around by bike more often.

League of American Bicyclists President Andy Clarke visited campus on Thursday, October 30 to present the award, to kick off the UW's annual Ride in the Rain competition and host a panel discussion on bicycling in the region.

“Seattle really does seem to be having its moment,” said Clarke. “The UW and its regional partners are at the forefront. It's all about changing the culture around bicycling on campus, beginning with the University and working beyond that.”